

## *About Us*

**Lisa Berkenstock BS, CVT, CPDT** is a certified veterinary technician and member of the Society of Veterinary Behavior Technicians. Lisa is also a Certified Professional Dog Trainer (CPDT) who focuses on improving owner/pet relationships by using scientifically based techniques of training, management and behavior modification. She has been an animal care professional for more than 30 years. Lisa, her husband, and 5 children share their home with a menagerie of rescue animals including, 3 greyhounds, a golden retriever, 5 mix-breeds and one cat.

**Joseph DiMauro VMD** is the founder and proprietor of Horsham Veterinary Hospital. A 1984 graduate of the University of Pennsylvania School of Veterinary Medicine, Dr. DiMauro went on to earn a MBA in Healthcare administration from Temple University. He founded Horsham Veterinary Hospital in 1986. Dr. DiMauro is dedicated to improving the quality of life of all animals and generously supports the *Diamonds in the Rrruff®* program by providing a safe transition facility and comprehensive medical services to our animals.

**Carol Siegrist, MBA, CPDT** has been working with animals for more than 20 years as a pet owner and more recently as a Certified Professional Dog Trainer. (CPDT). Her passion is working with shelter and rescue animals. She developed several training programs for volunteers and shelter dogs when she was the Director of Training & Animal Behavior at the PSPCA in Philadelphia. Carol continues to offer her expertise and special services to shelters and rescue groups. She is experienced working with dog aggression and other serious canine behavior problems and is dedicated to strengthening the bond between people and animals.

*Program generously supported by*

*Horsham Veterinary Hospital  
971 Horsham Road  
Horsham, Pa 19044  
[www.horshamvet.com](http://www.horshamvet.com)*



*and*

*Antech Diagnostics*



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## *Diamonds in the Rrruff®*

*A training & behavior  
modification program designed to  
prepare shelter and rescue dogs for  
a new life*



## Shelter/Rescue Dilemma

Many dogs in shelters can become highly stressed and exhibit inappropriate stress-related behaviors such as hyperactivity, jumping, mouthing and chronic barking. The longer the animal remains at the shelter the higher the likelihood that the animal's physical and mental health will deteriorate and these behaviors will escalate.

Rescue dogs often find themselves in the home of a volunteer foster. The foster has the arduous tasks of daily care, medical treatments, and attending adoption events with their foster animal. Training and behavior challenges are common among these dogs. Often, foster parents do not have the time nor expertise to effectively address the more difficult behavior problems that surface.

*Diamonds in the Rrruff®* offers shelters and rescues an alternative option in their efforts to expedite the adoption of these animals into appropriate life-long homes.

The *Diamonds in the Rrruff®* dog will be offered a short-term stay at our newly designed state-of-the-art, veterinary boarding facility. While in residence, the dog will learn the skills he needs to succeed in the next phase of his life with his forever family. The overall goal of the program is to improve the adoptability of a segment of dogs that are being passed over by adopters due to specific behavior problems. *Diamonds in the Rrruff®* focuses on:

- 🐾 Increasing the dog's attentiveness and willingness to learn through positive reward-based training in low-stress environments
- 🐾 Helping build the dog's trust in humans in order to increase congeniality
- 🐾 Developing basic good manners, self-control and handling ability

## Diamonds in the Rrruff® The program

### *Diamonds in the Rrruff®* program:

Each program incorporates foundation training and behavior modification using positive, scientifically based techniques.

#### Board & Train option

- 🐾 Behavior evaluation
- 🐾 Medical examination
- 🐾 Program designed specifically to address the specific needs of the dog while he stays at our facility.
- 🐾 Plenty of daily exercise and socialization.

#### Foster Home option

- 🐾 We work directly with the foster parent in their home or at our facility to prepare the dog for his new home.

#### Post-Adoption support

- 🐾 Once a *Diamonds in the Rrruff®* dog finds a loving home, we work with the new adopters to help transition the dog to his new family and assist owners in getting the best out of their new friend

#### Fostering-the-Fosters Workshop

- 🐾 Workshop for foster volunteers and prospective volunteers on techniques for successful meet and greets, protocols for introducing new pets into a home, and hands-on methods for animal behavior and training

#### "2-Fur-1" Classes

- 🐾 Foster, rescue and shelter dogs -- bring a friend just like you and you both attend our basic obedience class for the price of one. Of course you must bring a human with you too!



What's Next?

*Diamonds in the Rrruff®*

That's what!

For more information contact:  
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